

Application Process

Get Started with Fileonline Backup

Fileonline's Online Backup is the simplest online backup solution - it keeps a copy of your files securely online so that you can retrieve them at any time if they are lost or damaged. It is so easy to use - just follow these simple steps and you'll be up and running in minutes.

1. Sign Up

Go to this link and fill in all the required details.

http://www.fileonline.co.za/wsurvey.php?survey_id=1716

You can also find this on the website at www.fileonline.co.za , then just click on the "**Sign Up**" button.

2. Download Document and Send

Download the Debit order form on the website after completing the first step. There will be a link provided to do so. If not, then go to the website and click on the "**Download Documents**" link. There you will find the form under the name "**Client Debit Order Agreement**". This is a PDF file.

This form needs to be completed and then be emailed or faxed back to us at:

E-Mail: info@fileonline.co.za

Fax: **086 218 0901**

3. Download Software

You can now download the desktop software for your PC below:

<http://updates.livedrive.com/updatelivedrive/livedrive-setup.exe>

Please note that it display's "Livedrive" in the subject. This is the software we use to keep your data safe and backed up. The software is one EXE file at about 8MB.

4. Fill in your details that was sent back to you.

Once the previous three steps were done. You will get an email confirming your received details. Go to the Livedrive application that you will find at the bottom right corner in the taskbar next to the clock (on Windows). See icon below:

